



FIJI COMMERCE COMMISSION

HEAD OFFICE & CENTRAL

EASTERN DIVISION
Level 1 Garden City Complex,
Raiwai, Suva.
P O Box 5031, Raiwaqa, Suva.
Phone: (679) 337 2178
Fax: (679) 337 2389
Email : sbaba@commcomm.gov.fj
Website: www.commcomm.gov.fj

WESTERN DIVISION

1st Floor, Downtown Holdings Bldgs,
155 Vitogo Parade,
P O Box 594, Lautoka
Telephone/Fax: (679) 666 1853

NORTHERN DIVISION

Corner of Nanuku/Jaduram Street,
P O Box 262, Labasa
Telephone/Fax: (679) 881 1155

Consumer Complaint Lodge Form

"The Fiji Commerce Commission is a "independent statutory body" which commenced its operation in 1998, with the objectives to promote effective competition in the interest of the Fiji consumers, to ensure non-discriminatory access to monopoly and near monopoly infrastructure or services and to recommend appropriate prices in markets where competition is limited"

The Commission welcomes complaints from consumers and businesses with respect to what it perceives to be unfair trade practices, cartel practices and over pricing of items that are under price control. Only complaints that are within the Commission's jurisdiction will be investigated. Complaints not within the Commission's jurisdiction will be forwarded to the "relevant authority" and the complainant advised accordingly.

Please note: The information given / provided to the Fiji Commerce Commission through any "source" will be kept "confidential".

Your Details

Full Name:

Mr. /Mrs. /Ms:

Residential Address:

Postal Address:

Contact Number: Work / Home / Mobile:

Name of your Business:

Full Details of Your Business:

Contact Details of Your Business:

If your complaint has been referred to any other department, please state the Name:

Whom is the Complaint Against

Full Name of the Business / Company / Industry:

Address / location of the Business / Company / Industry:

Contact Number of the Business / Company / Industry:

Other Contact details of the Business / Company / Industry .e.g Email:

Website:

Name of the Contact Person if any:

Any source of Evidence (Letter, Agreement, Receipts, Contract):

Nature of Complaint, Please Explain:

I, declare that the information given / supplied by me to the Fiji Commerce Commission is to the best of my knowledge and correct in every detail. I acknowledge that the information given / supplied to the Fiji Commerce Commission, be revealed if necessary for correspondence or investigative purpose for the lodged complaint.

Signature:

Date:

Office Use Only

Received By:

Date Received:

Action Officer:

Department / Section:

Position: